

LIBR 580

Collection Management

Unit 11

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Agenda

- Focusing Activity – Known & Unknown
- Taking attendance
- Lecture –
 1. Sharing and access (Interlibrary loans and document delivery)
 2. Working in consortia
- Learning Consolidation – Activity: Muddiest Point
- Next Steps

Focusing Activity Known & Unknown



Famously introduced by
(American) Donald Rumsfeld
Clip from the documentary,
The Unknown Known (2013)

<https://youtu.be/1lYx6a-lAzQ>

(1:02)

The idea of unknown unknowns was created in 1955 by two American psychologists, Joseph Luft and Harrington Ingham in their development of the Johari window.

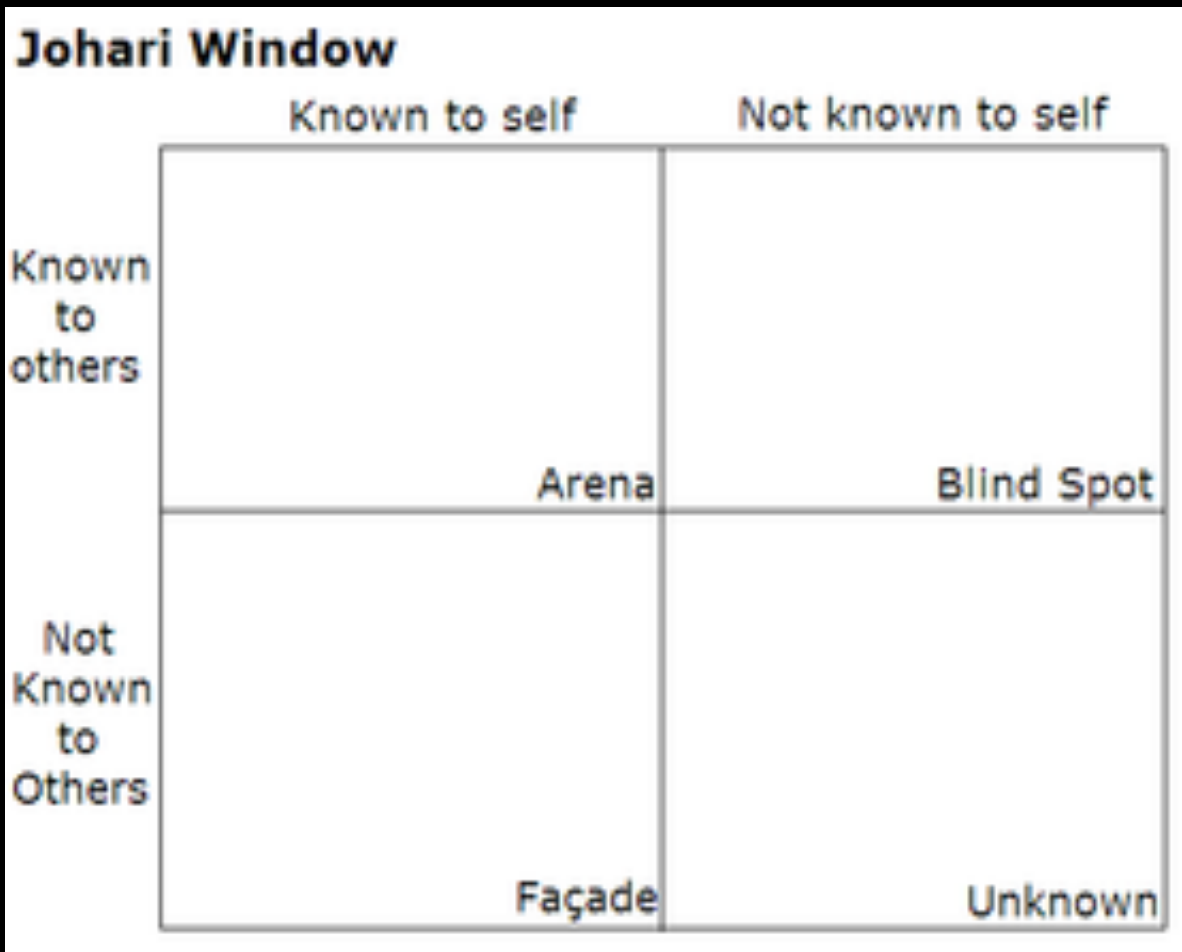


Image source:

https://en.wikipedia.org/wiki/Johari_window#/media/File:Johari_Window.PNG

They used it as a technique to help people better understand their relationship with themselves as well as others. The term was also commonly used inside NASA.

Known unknowns refers to risks you are aware of, such as cancelled flights.... Unknown unknowns are risks that come from situations that are so out of this world that they never occur to you.

Ideation for what to measure for your KPIs



Exercise: Classifying 'Unidentified'

- Source:
 - Kim, S.D. (2012). Characterizing unknown unknowns. *Paper presented at PMI Global Congress 2012 – Vancouver, British Columbia, Canada*. Newtown Square, PA: Project Management Institute.
 - <https://www.pmi.org/learning/library/characterizing-unknown-unknowns-6077>
- We will come up with a 2X2 Matrix for each group for the unidentified KPIs
- First, groups will work on their own
- Next, present back to the class
- Then, we will help them complete their tables

Identifying “Unidentified”

Knowledge gap Separated by	Ignored	Inaccessible	Unavailable
Space	IS	AS	VS
Time	IT	AT	VT
Condition	IC	AC	VC
Parts/whole	IP	AP	VP

Exhibit 3: Classifying “Unidentified”

Further Resources

- <https://libraryconnect.elsevier.com/articles/using-key-performance-indicators-measure-library-performance>
- <https://princh.com/5-elements-to-keep-in-mind-when-measuring-your-librarys-success/#.W2d5ri3MxAY>

Taking attendance



Lecture =

1. Sharing and access

(Interlibrary loans and document
delivery)

2. Working in consortia

Interlibrary loan is a service whereby a patron of one library can borrow books, DVDs, music, etc. and / or receive scanned copies or photocopies of documents that are owned by another library.

The lending library usually sets a due date and overdue fees of the material borrowed.

Although books and journal articles are the most frequently requested items, some libraries will lend audio recordings, video recordings, maps, sheet music, and microforms of all kinds.

The end user is usually responsible for any fees, such as costs for postage or photocopying.

However, if an item is rare, fragile, or exceptionally valuable, the owning library is under no obligation to release it for interlibrary loan.

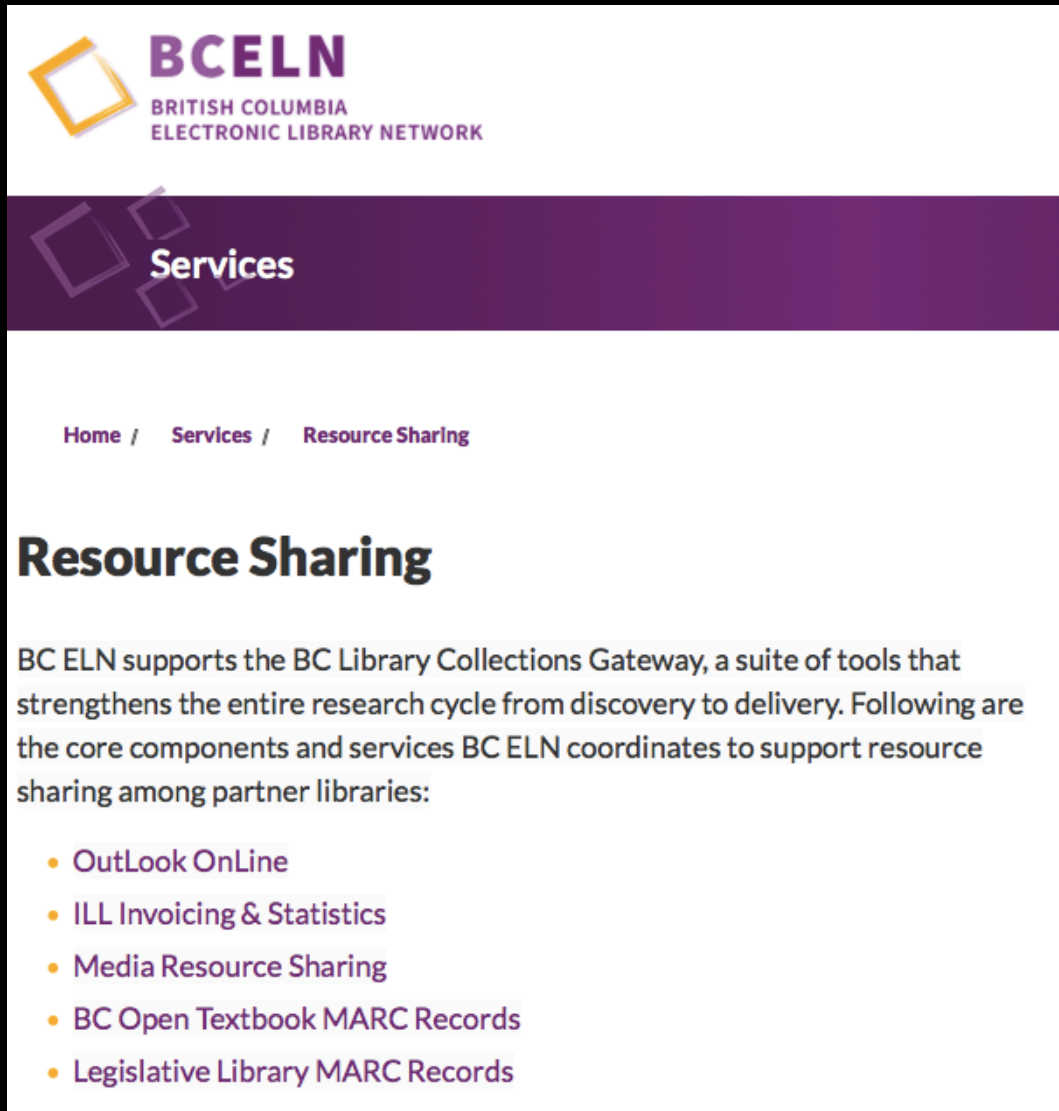
Libraries have established voluntary associations, often on a regional basis, to provide an online union catalog of all the items held by all member libraries.

Whenever a library adds a new title to its catalog, a copy of the record is also added to the union list.

This allows librarians to quickly determine which of the other libraries hold an item.

BC Resource Sharing

<https://bceln.ca/services/resource-sharing>



The screenshot shows the BC ELN website's 'Services' page. At the top left is the BC ELN logo, which consists of a stylized orange square icon followed by the text 'BCELN' in large purple letters, and 'BRITISH COLUMBIA ELECTRONIC LIBRARY NETWORK' in smaller purple letters below it. A purple horizontal bar with the word 'Services' in white is positioned below the logo. Below this bar, a breadcrumb trail reads 'Home / Services / Resource Sharing'. The main heading is 'Resource Sharing' in a large, bold, black font. The text below the heading states: 'BC ELN supports the BC Library Collections Gateway, a suite of tools that strengthens the entire research cycle from discovery to delivery. Following are the core components and services BC ELN coordinates to support resource sharing among partner libraries:'. A bulleted list follows, containing five items: 'OutLook OnLine', 'ILL Invoicing & Statistics', 'Media Resource Sharing', 'BC Open Textbook MARC Records', and 'Legislative Library MARC Records'. The list items are in a purple color.



<https://ill.bceln.ca>

OUTLOOKONLINE SEARCH BC PUBLIC & ACADEMIC LIBRARIES

a Search Portal

To BC's post-secondary and public library collections (93 libraries) using **site-specific URLs**. The Outlook OnLine system simultaneously searches the provincial union databases and the remaining BC university library catalogues via Z39.50. The portal displays results from all over the province on one screen.

[Search Now](#)

a Set of Provincial Union Databases

Composed of library catalogue (MARC) records from many British Columbia libraries, merged into one database.

- **OutLook OnLine** is the combined library catalogues of BC's public and most post-secondary libraries.
- **BC ELN Serials** is a union list of serials of post-secondary libraries and Vancouver Public Library.
- **BC ELN Media** is a union list of the media collections of post-secondary libraries.

an Integrated ILL Management System

That combines searching, requesting, and an efficient work management process for interlibrary loans staff. University libraries are connected with the Outlook OnLine InterLibrary Loan system via the ISO ILL protocol.

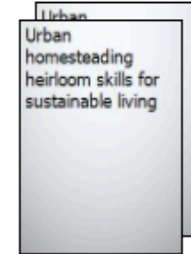
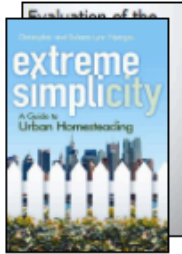
A full list of Outlook OnLine ILL library codes and participants is available [here](#).

[What's New](#)

OutLook OnLine

In partnership with **Libraries Branch (Ministry of Education)** and **BC ELN**, provincial support for OLOL is centralized at BC ELN as the OLOL Administrative Centre. The centre offers support, troubleshooting, and training for both post-secondary and public libraries. The OLOL platform is hosted in Canada on servers managed by the **BC Libraries Co-op**. This consolidated administration is in line with the government's interest in shared services and collaboration across both sectors.


Also try: [Urban homesteading British Columbia Vancouver](#) [Urban homesteading California Los Angeles](#) [Urban homesteading Fiction](#)



Title	Author	Format	Owning Libraries	Action
The complete idiot's guide to urban homesteading	Kraft, Sundari Elizabeth	Book (1)	Owning Library: 1	Select ▼
Urban homesteading heirloom skills for sustainable living	Kaplan, Rachel	eBook (1) Book (1)		Request This Item
Urban homesteading	Hughes, James W	Book (1)	Owning Library: 1	Add to List
The urban homesteading cookbook : forage, farm, ferment and feast for a better world	Nelson, Michelle Catherine	Book (2)	Owning Libraries: 40	View Full Details
Evaluation of the Urban homesteading demonstration program, annual report	United States	Serial (1)	Owning Library: 1	Select ▼
Extreme simplicity : a guide to urban homesteading	Nyerges, Christopher	Book (1)	Owning Libraries: 2	Select ▼

Part 1 of ILL Request Form

ILL Request - record (Loan)

 **ILL Tips**

Personal information is collected for Interlibrary Loan use only [by authority of section 30(2) of the Yukon ATIPP Act] and may be shared with another library in BC [by authority of the Library Act and Sec. 26 FOIPPA]. Questions? Email: dyap@yukoncollege.yk.ca

Title/Journal Title: The complete idiot's guide to urban homesteading


Volumes Needed:


Author/Creator: Kraft, Sundari Elizabeth.


Publisher (Place, Name, New York Alpha Books 2011. Date):

Physical Description: xvi, 336 p. : ill. ; 23 cm.

ISBN: 9781615641048 (pbk.) 1615641041 (pbk.)

Request Type Options: Returnable (loan) 

Material Bibliographic Level Options: Book 


Material Format Options: None of the below 

Verification: BCUC_UDB:2135086

Any Edition is Acceptable:

This Format Only:

***Need by:** 11/4/2018

Show Date: 

.ast

Part 2 of ILL Request Form

***Patron Identifier / Last Name:**

Patron's First Name:

***Create a Password:**

Remember My Patron Information on This Computer:

Patron's Library Card Number:

Patron's Address 1:

***Patron's phone:**

Patron's email:

Patron's Notes:

Borrower: YWC Yukon College Library

A library consortium is a group of libraries who partner to coordinate activities, share resources, and combine expertise.

Consortium = A single group of
multiple libraries

Consortia = Multiple groups of
multiple libraries

Library consortia offer significant advantages to increasingly strapped libraries.



It is the most common use of cooperation between libraries as well as within specific consortia.

Consortia can grow into something that covers much larger ground than a simple inter-library loan agreement.

Learning Consolidation

Activity = Muddiest Point

Activity: Muddiest Point

1. Blank Exit Tickets (slips of paper) are distributed
1. Let me know what you need clarified before Friday by answering this question:
 - What was the muddiest point that you need me to clarify?
2. Questions are anonymously (or not) submitted.
3. Questions are answered in class

For the rest of the class time,
students work on their work for
showcasing on Thursday

Next Steps



Next Steps

- Community Fair on Thursday August 9th
 - Thursday 2:00-3:00p.m.
 - Please be here at 1:00p.m. for room set-up
 - Display consists of the following:
 - Poster
 - Binder as a portfolio of your work
 - Any additional materials to fit with role-playing
- Digital copy of portfolio due in the LMS
 - July 13th by 9:00a.m.
 - No need to submit digital copy of poster, I will have taken digital pictures



Thank you!

You've been a fantastic group,
Thank you so much!!

Looking forward to Thursday 😊

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